

22 May 2020

Weekly Ashton House Newsletter

WELCOME

Further to our last letter sent out to the families on 12th March 2020, families were being contacted on an individual basis with regards to their loved ones'. Moving forward, we will be issuing weekly newsletter as our bridge reaching out to families, relatives and the community. We hope you find some helpful information reading our newsletter during this unprecedented time.

What helped us to overcome Covid-19

- 1. Our Quality Nurses on shifts, no use of agency staff;*
- 2. Full PPE imported and ensuring ALL staff wear PPE to protect your loved ones;*
- 3. Best Covid cleaning products used to ensure high levels of infection control and 5 cleaners on shift every day with full PPE and cleaning equipment*
- 4. Screening at the door of all staff, testing of symptomatic staff and residents*
- 5. Special visiting arrangements done for residents who are on end of life*

May Birthday celebrants:

Residents: Peter Croft, Audrey Saunders, Gloria Maidment, Marion Fisk, Michael Barlow, Alan Colier, Dennis Simmons, Ellen Salter, Win Seabrook
Iris Mae-Home Manager
Aswathy-OSCE nurse
George-Senior care staff

EASEMENT OF LOCKDOWN

It has been a challenging two months for all of us at Ashton House as we battle Covid-19 within our home. Sadly, we did have a few cases of affected staff and residents thus we have to implement a more rigorous Infection control measures in place. We are now in phase three of our Covid contingency plan where we are easing restrictions for residents and staff within Ashton House.

Talking to residents, some were scared at first with having to change rooms temporarily but as one resident said 'I felt reassured in the end as I went back to my room, when it was safe to do so. This shows how the entire team have worked their best to keep me and the rest of us safe.'

Staff on the other hand are looking back and reflecting on it differently, one care staff said 'I have had some sleepless nights with worry of the unknown but I felt confident with the company as were provided with correct PPEs. I'm grateful that I have an isolation accommodation to stay during lockdown so I won't risk going home to my family.

Indeed, the Coronavirus experience for us as a team is undoubtedly the most difficult, but we are very proud of each and every team member who have worked so courageously during lockdown, ensuring that our residents are safe. It has brought out the best in all of us.

Together, we will continue to weather through this awful global challenge and threat to human lives.

For any enquiries, please contact Home Managers Bincy or Iris on 01444 459 586 ext. 208 or 207
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